Record #2 of 16	Consumer Sentinel Network Complaints				
Reference		Originator			
Number:		Reference			
		Number:			
Language:	English	Contact Type:	Complaint		
	Consumer	DNC?	N		
	On December 14, 2009 Linvested in gold. Not k	nowing anything a	bout buying gold, I called Goldline		
Comments.	International Inc. because of their advertisem	ent on Fox News a	nd the fact that Glenn Beck endorses them. I		
	International, Inc. because of their advertisement on Fox News and the fact that Glenn Beck endorses them. I wanted to buy the 1-oz. Buffalo coin but the account executive absolutely insisted I buy the Swiss 20 Francs,				
	which I did. He charged me \$369.09 for each coin. After I made my purchase, I went on Goldline's website to				
	see what the price of the Swiss 20 Franc was b	ut could not find or	ut. I called the account executive back and told		
	him I was unable to get the price of the Franc fr	rom their website a	nd he said "I would have to call him for that		
	information " A flag went up! I then called other	dealers and found	out that I had gotten ripped off big time (Swiss)		
	America guoted \$268.00. Austin Rare Coins & l	Bullion quoted \$28	5.00, Keplinger Coins quoted \$210 to \$215		
	and Blanchard quoted \$207.73). I called the rep	back and told him	n the prices I was quoted and he said "his coins]		
	were better quality." The rep outright lied to me	and literally ripped	I me off. I do not think he should be conducting I		
	such dishonest and unethical business. After m	uch thought, I dec	ided to tile a complaint with the Federal Frade		
	Commission and the Better Business Bureau. F	Towever before I fi	leg my complaint, I called the repland told him		
	what I was thinking about doing. He said "would	g it make me happ	y it i got a retund and i told rim that would be		
	fine. He said to let him discuss it with his comp	managamant and	ant hask with me in a counte of days. A week		
· 	named Lisa called and said she would get with has gone by now and I have not heard back fro	management and	get back with the in a couple of days. A week PSQAMO Pracing Metale and Para Coinc		
		ли петогиле гер	, COOCO, I TOGICUS MICEUIS MICE IN INC. COMIS		
	Other-Other Update	Enter Date	2/13/2010		
	FTCCIS-FTCUSER	Entry Date:			
Updated By:	Ž	Updated Date:			
	PUBLIC USERS - CIS	1	Invest: Art\Gems\Rare Coins		
Source:		Code:	ta eno 00		
	\$3,690.00	Amount Paid:	Φ 3 ,0 9 U.UU		
Requested:		<u> </u>] 		
-	Check (Not Classified)	Agency	anternet		
Method:	AND THE STREET,	Contact:	***************************************		
Complaint	2/13/2010	Transaction			
Date:	\$ } {~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Date:	A A A A A A A A A A A A A A A A A A A		
Initial Contact:	; ; ;		Phone: 800/888 number		
CHOCKET CHECKER CONTRACT OF THE CONTRACT OF TH	***************************************	Response:			
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	FTC Ad Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation		
Topic:	AND THE RESERVE OF THE PROPERTY OF THE PROPERT		AND 100 TO 1		
Dispute with	N	Dispute with	•		
Credit Bureau?:		Credit Bureau			
		over 45 days?:			
	Cons	sum er			
Complaining					
Company/Org.:		.,	h(f) := *******		
First Name:	(D(B)	Last Name:	(b)(6)		
Address 1:		Address 2:			
	Silver Point	State/Prov:	Tennessee		
ZIP:			UNITED STATES		
		Work Number:			
Home Number:		Ext:			
Fax Number:	<b>(5)(6)</b>	ł <u></u>	} %0 - 64		
Email:		Age Range:	Эрингинининининининининининининининининин		
		oject			
	Goldline International, Inc.				
Address:	1601 Cloverfield Blvd. 100 South Tower		·		
	Santa Monica	State/Prov:	California .		
	90404	Country:	United States		
Email:	***************************************		www.goldline.com		
Area Code:	800	Phone Number:	THE THE PARTY OF T		
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		COMMUNICATION OF THE PROPERTY	·		
Ext:	Marca I Marca are -	T;41	Senior Account Executive		
Representative	Morrey Wasserman	inte:	Society Coopering Exporting 6		

Record #3 of 16	/ Consumer Sentinel Network Complaints		
Reference	24635087	Originator	
Number:		Reference	
		Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	We wanted to purchase basic investment gold	bullion as a hedge	against the falling dollar. We are getting close
	to retirement and wanted to protect our financia	al nest egg. We are	e novices about investing in precious metals so
	we called Goldline International since they ap		
	information. We let the satesman know we were		
	Goldline salesman convinced us to purchase s	ome foreign numis	matic (collector) coins. The decisions we made
	were based on the advice and coaching from the		
	more purchases from Goldline we found throug found out that it is a common tactic for precious		
	expensive collector coins because the dealer m	akas far mozo on	these coins vs. regular bullion. Also in our
	research we found out that rarely does the novi	ice investor naafit f	rom such an investment. We called to get a
	refund from Goldline. They have refused to wo	k with us. We wer	e definitely mislead by Goldline and as a
	consumer were not give the product we intende	ed to purchase PS	59000: Gold and Silver Dealer Other-Other
	Update	•	
Entered By:	FTCCIS-FTCUSER	Entry Date:	11/15/2009
Updated By:		Updated Date:	
Complaint	PUBLIC USERS - CIS	Product Service	Invest: Art\Gems\Rare Coins
Source:		Code:	
Amount	\$31,812.00	Amount Paid:	\$31,812.00
Requested:			
Payment	Visa Credit Card	Agency	Internet
Method:		Contact:	***************************************
Complaint	11/15/2009	Transaction	
Date:	\$100 (175 (177 (177 (177 (177 (177 (177 (177	Date:	
Initial Contact:	TV/Radio	1	Phone: other
		Response:	
	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Annual company of the second o	
Dispute with	N	Dispute with	£
Credit Bureau?:		Credit Bureau	
***************************************		over 45 days?:	}
		umer	
Complaining Company/Org.:			
First Name:	(h)(A) = a b casalas	Last Name:	(b)(6)
Address 1:		Address 2: State/Prov:) } } } }
	Bay Center	, , ,	<u> </u>
ZIP:			UNITED STATES
Home Number:		Work Number:	NAV.
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	150 – 59 ร _{างบราจรางบรางบรางบรางบรางบรางบรางบรางบรางบรางบ}
	y	ject	
L	Goldline International, Inc.		
Address:	1601 Cloverfield Blvd., 100 South Tower		6
City:	Santa Monica,	State/Prov:	California
ZIP:	90404	Country:	United States
Email:		URL:	http://www.goldine.com
Area Code:	800	Phone Number:	8274653
Ext:	\$2.50.000.000.000.000.000.000.000.000.000		######################################
	Richard Hershey	Title:	sales representative
Name:			,
Papar paparang pang anag anag pang pang antag			

Record #4 of 16	Record # 4 of 16 / Consumer Sentinel Network Complaints				
Reference	21454085	Originator			
Number:		Reference			
		Number:			
Language:	English	Contact Type:			
Source:		DNC?			
Comments:	Consumer ordered coins from a company called	d Goldline Interna	tional. Consumer got the coins more than a		
	month after he ordered them, and doesn't want for returns was within 7 days of placing the orig	tnem, ne called the	e company back and trey told this the period		
	tell the consumer about the return policy when l	he placed the orde	r, and it was not mentioned in the tv ad. The		
	coins have already been circulated, and are no	t worth the money	he paid for them.		
Entered By:		Entry Date:			
Updated By:	<u></u>	Updated Date:	1/22/2009		
	TOLL FREE NUMBER AND CONSUMER	Product Service	Invest: Art\Gems\Rare Coins		
	SENTINEL	Code:			
	\$20,000.00	Amount Paid:	\$20,000.00		
Requested:	(4118) 16118 1617 1617 1617 1617 1617 1617 161	~~ ~~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~			
	Visa Credit Card	Agency	Phone		
Method:		Contact: Transaction	4.214.6.120.00		
Complaint	1/22/2009	ransaction Date:	12/16/2008		
Date:	TVD adia		Phone: 800/888 number		
Initial Contact:	I AK adio	Response:	Tiono. 300/000 Hambor		
Statute/Rule:	FTC Act Sec 5 (BCP)		Deception/Misrepresentation		
Topic:			\$ 100 mm of the control of the contr		
Dispute with	N	Dispute with	N		
Credit Bureau?:		Credit Bureau			
·////	**************************************	over 45 days?:			
	7	umer			
Complaining					
Company/Org.: First Name:	} b)(8):::::::::::::::::::::::::::::::::::	Last Name:	b)(6)		
Address 1:		Address 2:			
		State/Prov:	Georgia		
ZIP:	Apharetta b)(6)	Į	UNITED STATES		
Home Number:		Work Number:			
Fax Number:		Ext:			
Email:	(b)(G)	Age Range:			
- 11017.		ject	\$TriviaWiawiawiawiawiawiawiawiawiawiawiawiawiawi		
Subject:	Goldline International				
Address:					
City:		State/Prov:			
ZIP:		Country:			
Email:		URL:			
Area Code:	800	Phone Number:	8274653		
Ext:		i i i i i i i i i i i i i i i i i i i			
Representative	harming and the state of the st	Title:			
Name:					

Record #5 of 16 / Consumer Sentinel Network Complaints				
Reference	21044143	Originator		
Number:		Reference		
		Number:		
Language:	English	Contact Type:		
Source:		DNC?		
Comments:	ordered 58 GOLD 20 FRANK SWISS coins w	ith the incentive tha	atl would receive four bonus coins as a first	
	time customer. I received the tube of 58 coins	but did receive the	bonus 4 coms.Each contris worth around [2/04/2008: Consumer said that his complaint	
	with Goldline international had been settled	o his satisfaction. N	12/04/2008: Consumer 38/0 that his complaints.	
		Entry Date:		
L	FTCCIS-FTCUSER	Updated Date:		
Updated By:			Invest: Art\Gems\Rare Coins	
Complaint Source:	PUBLIC USERS - CIS	Code:	IIIY651. AITIO6III34(dio Com3	
	\$11,915.00	Amount Paid:	\$11 915 00	
Requested:	\$ 11,913.00	Amount wa.	1,510.00	
<u> </u>	Other Credit Card	Agency	Internet	
Method:	Office Ground Cana	Contact:		
Complaint	12/4/2008	Transaction	9/5/2008	
Date:		Date:		
Initial Contact:	Initiated Contact	Initial	Phone: 800/888 number	
		Response:	# # # # # # # # # # # # # # # # # # #	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation	
Topic:				
Dispute with	N	Dispute with	N	
Credit Bureau?:		Credit Bureau		
		over 45 days?:		
		sumer		
Complaining				
Company/Org.:	WOX - Constitution of the	Last Name:	b)(8)	
First Name:		Last Idailie.		
Address 1:		Address 2:		
I	Hemet	State/Prov:	1	
ZIP:	b)(6)	.,	UNITED STATES	
Home Number:		Work Number:		
Fax Number:	CAVEN III - 1036, Januar 18 Januar 18 18 18 18 18 18 18 18 18 18 18 18 18	Ext:		
Email:		Age Range:	\$/0 - /9 Биримизмитиличния принципичний принципичний принципичний принципичний принципичний принципичний принципичний п	
	4	bject	**************************************	
1	Goldline International			
	801 Coverfield Bouoevard 100 South Tower		3	
City:	Santa Monica	State/Prov:		
ZIP:	90404		United States	
CONTRACTOR OF THE PROPERTY OF THE PARTY OF T	rfazio@goldline.com		G oldline.com	
Area Code:	800	Phone Number:	18274653	
Ext:) 		AND THE COLUMN TO SERVICE AND THE COLUMN TO SERVICE STATE OF THE SERVICE	
Representative	Al Cortina	Title:		
Name:		}		

Record #8 of 16	Consumer Sentinel Network Complaints			
Reference		Originator		
Number:		Reference		
		Number:		
Language:	English	Contact Type:		
Source:	Consumer	DNC?		
Comments:	(Product Name: 20 Swiss Franc) My fiancee an	d I contacted Gold	lline international Inc. after hearing their	
	discussion on the radio. They stated that gold p	rices were on the r	rise due to the weak dollar. We decided to	
	purchase gold in order to protect our assets from	m the falling dollar.	My francee and I initially purchased 29 swiss	
	franc on 8/21/07. On 8/29/07, we decided to pu physical location to pick up our gold in order to	ronase 29 more. O	ing too When we were there John Arnette	
	physical location to pick up our gold in order to talked to us about the falling dollar. We then de	avoia paying silipp	128 more swiss franc. Our total purchase of	
	Swiss Franc was \$36,812,92. We eventually for	and out that we over	erpaid our gold coins over 30% of the market	
	value. This meant, if we traded in our gold coins	s for money, we wo	ould have got back approximately \$10,000.00	
	less. There advertisement on the radio was ver	y misleading since	they spoke about protecting our wealth and	
	asset, when we were actually robbed \$10,000.0	00. We are still wai	ting to break even from all of our purchases.	
	Goldline business practice is very deceitful sinc francs. I believe there were other complaints ma	e they were not up	I FROM ADOUT THE 30% MARKUP ON THEIR SWISS	
Entered By:	UHAK I	Entry Date:	21 11 2 0 0 0	
Updated By:	DUBLIC HOEBO CIC	Updated Date:	Invest: Art\Gems\Rare Coins	
Complaint Source:	PUBLIC USERS - CIS	Code:	myest, Attoemsature coms	
	\$26.817.02	Amount Paid:	\$36 812 92	
Amount Reguested:	\$36,812.92	Amount aid.	,0 ,0 ,2 ,0 <u>,</u>	
	MasterCard Credit Card	Agency	Internet	
Method:	masto, dara divoit dara	Contact:		
Complaint	1/30/2008	Transaction	8/21/2007	
Date:		Date:		
Initial Contact:	TV/Radio	Initial		
		Response:	NATION 1/10/10/20/10/20/10/20/10/20/20/20/20/20/20/20/20/20/20/20/20/20	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation	
Topic:		A CONTRACTOR OF THE STATE OF TH	NATULI (1818) WAN INTERNATIONAL INTERNATIONA	
Dispute with	N	Dispute with		
Credit Bureau?:		Credit Bureau		
		over 45 days?:	} 	
0	}	umer		
Complaining Company/Org.:				
First Name:	D)(6)	Last Name:	b)(6)	
Address 1:		Address 2:		
}	Los Angeles	State/Prov:	Catifornia	
7 ID.	LOS Aigeles 6)(6)	\	UNITED STATES	
{	1940	Work Number:		
Home Number:		Ext:	AND THE RESIDENCE OF THE PROPERTY OF THE PROPE	
Fax Number:	; (b)(6)::::::::::::::::::::::::::::::::::	Age Range:	2n - 29	
Email:		ject	LEV L. V. Σηματουμενη περουμενο υν επιστουμενου του επιστουμενου του επιστου του επιστου του επιστου επιστου επιστου επι στου ΣΕ	
Carlota et		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
L	Goldline International Inc.			
1	1601 Cloverfield Blvd.	State/Prov:	California	
	Santa Monica	\$		
	90404		United States	
Email:	AND THE RESIDENCE OF THE PROPERTY OF THE PROPE	URL:	00714652	
Area Code:	11800	Phone Number:	30 Z / 4003	
Ext:	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$		\$	
Representative	John Arnette	Title:		
Name:	}	1) } }	

Record # 10 of 16	Consumer Sentinel N	etwork Complaints	,	yano
Reference	12487571		Originator	J
Number:			Reference])))
			Number:	
Language:	English		Contact Type:	
ł	Consumer		DNC?	
Comments:	(Product Name: MISREP	RESENTING VALUE	OF 20 GOLD SWI	SS FRANCS)
	http://www.ripoffreport.co	m/reports/0/284/ripoff	0284175.htm 01/04	4/08 UPDATE: I Vincent Law (CRC
	Investigative Assistant) c	ontacted the consume	r on 1/4/08 to prov	ride further assistance. SUMMARY OF
	COMPLAINE: The consu	mer discovered Goldi	ime international Natioum Eagles an	(INVESTMENTS) on the internet in 2006. d wired \$70,000 to the company. Account
	ovecutive nut another sal	aceu an order for 54 r Asman in contact with	the consumer offe	ering Numismatic Gold Swiss francs valued at
	\$34.887 in order to divers	sify his investment and	the consumer ag	reed. The web indicates a 10% discount but the
	consumer did not get it. V	Within one day, 5/11/0	6, the consumer co	ontacted the company expressing his
	dissatisfaction because h	ie was unable to deter	mine the value onl	ine. Consumer requested a refund according to
	policy (within 7 days) but	the matter is still oper	n. The consumer c	c'd his complaint to 2FL Senators and his
	congressman, AGs iп FL	and CA, FTC, SEC, F	BI, 60 Mins, and n	nultiple fraud attorneys. The consumer claimed
	ne did not receive a responsa	onse irom the Ficou	comerte original r	ate that the consumer was sent a response via esponse letter is currently being re-sent
£	A	ipin. A copy of the col	Entry Date:	
Entered By:			\$	
Updated By:	4.	.,	Updated Date:	Investments: Other (note in comments)
Complaint Source:	PUBLIC USERS - CIS			Investments, Other (note in comments) Invest: Art\Gems\Rare Coins
.	\$70,000.00		Amount Paid:	
Requested:	φ,ο,οου.σ		Amvent i wid.	
	Wire Transfer - Other		Agency	Internet
Method:			Contact:	
Complaint	{12/1 1/2 007		Transaction	5/6/2006
Date:	į		Date:	
Initial Contact:	Internet Web Site		Initial	
			Response:	
	FTC Act Sec 5 (BCP)		Law Violation:	Deception/Misrepresentation
Topic:		19701970970970770970970970970970970970970		
Dispute with	N !		Dispute with	
Credit Bureau?:			Credit Bureau over 45 days?:	
			umer	L
Complaining	{	Colls	Salt Of	
Company/Org.:				
	(b)(6)		Last Name:	(b)(6)
Address 1:			Address 2:	
£	oakland pk		State/Prov:	Florida
ZIP:		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<u> </u>	UNITED STATES
Home Number:			Work Number:	
Fax Number:	E La provincia de la compansión de la compa		Ext:	
	(b)(6)		Age Range:	70 - 79
		Sub	ject	Perminantan ing mangkangan mangkangan pangkangan manangan manangan pangkangan manangan mangkangan mangkangan m
Subject:	Goldline International			
<u></u>	100 wilshire blvd			.,,,,
	Santa Monica		State/Prov:	California
3	90401	ALBERTA PRO-		United States
Email:		*****************************	URL:	***************************************
Area Code:		ب روستان در مان به ۱۳۰۰ و ۱۳۰۱ و	Phone Number:	827 8653
Ext:	}	*******************	THE STATE OF THE S	
Representative	Clinton Ross		Title:	100 100 100 100 100 100 100 100 100 100
Name:	}		, , , , , , , , , , , , , , , , , , , ,	
	<u> </u>			<u> </u>

	6 / Consumer Sentinel Network Complaints		5000501470
Reference	12503067	,	ICCC594173
Number:		Reference	
		Number:	
Language:		Contact Type:	
	Consumer	DNC?	
Comments:	CONTACT SENTINEL@FTC.GOV FOR MORE	COMMENT INFO	ORMATION, ALSO, TO PREVENT
	INTERFERENCE WITH PENDING ACTIONS, F	-KIOR TO ANY IN	MOSTIGATIVE ACTION CONTACT THE IFCC
,	AT SEARCH@IFCCFBI.GOV. ICCC Ref # 1071 repeatedly contacted by a Goldline rep Clinton r	110101245U622 /	rood to huy 70,000 dollars of platinum, he gave
	repeatedly contacted by a Goldline rep Clinton in the phone to a high pressure sales pitch. Promo	ioss and alter rag. Stor for ewice frame	es gold I know I should have just said thank you
	no and hung up the phone. But unfortunately af	ter much harangui	ing for about 15 minutes Lagreed Who do Lgo 🗆
	n when numismatic coins are misrepresented a	as a medium ofinv	restment? I see now that even though gold is at
	833 dollars I bought at 692 Lam still losing mucl	h money in the tho	ousands white either gold eagles or platinum
	my original investment would have made mone	y in the thousands	: Histed the complaint with the Federal Trade
	Commission. What else? Who do I go to when I	I try to make a pur	chase of platinum and am touted inferior gold
	numismatic Swiss francs? And where my compon the Internet is not adhered to And GOLDLIN	Idines to Canton Re	uss were ignored Asso when a policy statement in with an investigation until I tried to call 3
	on the Internet is not adhered to And GOLDLIN weeks ago and notified Money.org of the matter	(b)(6)	ne investigator tells me they cannot find any of
	my many emails and solitary snail mail below A	iso no statement f	rom Clinton Ross was mentioned nor the
	commission for the unnamed and unsolicited sa	alesman My letters	of 2006 after requesting policy statement
	refund in email and phone to account executive	Clinton Ross with	nin seven days of purchase It seems strange
	that (b)(6) and admits changing my accour	nt executive which	was one of two demands of my letter and not
	of the other demand for a refund on the same le		
Entered By:		Entry Date:	<u></u>
t	Map NW3C P/S	Updated Date:	
\$	Internet Fraud Complaint Center	Product Service Code:	Bus Opps\Franchises\Distributorships
Source:			}
Amount		Amount Paid:	3 3 3 5 5
Requested:		Adency	External Agency
Payment Method:		Contact:	
Complaint	11/16/2007	Transaction	1
Date:		Date:	
Initial Contact:	, and a table and	Initial	
		Response:)
Statute/Rule:		Law Violation:	
Topic:	\$ 	0/AV/AV/ALANAMA/ATAA	
Dispute with	,	Dispute with	
Credit Bureau?:	***************************************	Credit Bureau	
		over 45 days?:	
0		umer	
Complaining Company/Org.:	1		
	b (6)	Last Name:	(b)(8)
Address 1:		Address 2:	
City:	FTL	State/Prov:	Florida
ZIP:	4		UNITED STATES
Home Number:		Work Number:	
Fax Number:	MACHINE CO. 1947 1	Ext:	-
Email:	(b)(6)	Age Range:	
Linaii.	Suh	ect	, J.·m.Viskus must not the transfer in the tra
Subject	Goldline International		
L	100 wilshire blvd		
1	Santa Monica	State/Prov:	California
	90401	<u> </u>	United States
	30-TU I	URL:	,
Email: Area Code:	§ nn	Phone Number:	8274653
***************************************	>		***************************************
Ext:	<u> </u>		
1	1		

Representative joe Battaglia	Title:	
Name:	7	

Record #12 of 16	/Consumer Sentinel Network Complaints				
Reference	11432212	Originator			
Number:		Reference			
		Number:	Campholat		
Language:		Contact Type: DNC?			
Source:	Consumer	:			
	Consumer states that he purchased a gold investment coin from a company called Goldtine International Incorporated and decided to cancel his order before the item was shipped. The consumer contacted the company and was told by a CSR at the company that there was no problem in canceling the order for the consumer since the item had not yet been shipped. Consumer states that the company sent the coin anyway and was sent without insurance or delivery confirmation as it should have been to begin with. Consumer seviewed his contract and verified that he had a right to return his item within 7 days which the consumer did. Consumer states that when he contacted the company to confirm that they had recieved the item they told him that they could not issue him a refund, they could only sell the coin for him and which would result in the consumer having to pay a comission to the company. Consumer still has not recieved a refund. Consumer feels that the company is very misleading and deceptive. Consumer did not provide any additional information.				
Entered By:		Entry Date:			
Updated By:		Updated Date:			
	TOLL FREE NUMBER AND CONSUMER SENTINEL	Code:	Shop-at-Home\Catalog Sales		
Amount Requested:	\$900.00	Amount Paid:			
Payment Method:	Unknown	Agency Contact:	\$1000 December 100 100 December		
Complaint Date:		Transaction Date:	8/7/2007		
Initial Contact:		Response:	Unknown		
Statute/Rule:	Mail or Telephone Merchandise Order Rule	Law Violation:	Prompt Refund Not Received		
Topic:		***************************************	#181 1181 188 188 188 188 188 188 188 18		
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:			
	Cons	sumer	 		
Complaining	·	, 410 V			
Company/Org.: First Name:	(b)(8)	Last Name:	(b)(6)		
, , st raino.		Address 2:	}		
Address 1:	Rocky River	State/Prov:	Ohio		
6	(10)(6)		UNITED STATES		
Home Number:		Work Number:			
\$		Ext:	MERCIA DE ANTINOMÍS DE COMPANION DE COMPANIO		
Fax Number: Email:	American (1)	Age Range:			
Email.	Sul	oject	Ś _ł awinojawinojawinojawi mojawijawijawinojawawijawinojawinojawinojawinojawinojawinojawinojawinojawinojawinojawi		
Subject	Goldline International Incorporated				
\$	100 Wilshire Blvd 3rd Floor				
ţ	Santa Monica	State/Prov:	California		
	90401	Country:	United States		
Email:		URL:			
Area Code:	800	Phone Number:	8274653		
Ext:		***************************************	» Хем провольностью провольностью посторы просторы посторы посторы посторы посторы		
CONTRACTOR AND	HARRY JOHNSON	Title:			

Reference Number:	9480689	Originator Reference Number:	
Language:	Enalish	Contact Type:	Complaint
	Consumer	DNC?	N
Comments:			5,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Entered By:	USPS	Entry Date:	8/26/2006
Updated By:		Updated Date:	
	US Postal Inspection Service	Product Service Code:	Shop-at-Home\Catalog Sales
Amount Requested:		Amount Paid:	\$1,000.00
Payment Method:	Other Credit Card	Agency Contact:	External Agency
Complaint Date:	8/26/2006	Transaction Date:	
Initial Contact:	Mail	Initial Response:	Phone: other
Statute/Rule:		Law Violation:	**************************************
Topic:			
Dispute with credit Bureau?:		Dispute with Credit Bureau over 45 days?:	i ·
		Consumer	5
Complaining			
Company/Org.:	>		
First Name:		Last Name:	(b)(6)
Address 1:		Address 2:	History is the money of the mon
City:	LAS VEGAS	State/Prov:	Nevada
ZIP:	b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:	and the control of the control and the state	Ext:	
Email:		Age Range:	70 - 79
	1	Subject	Эшимпевиппонкованна вевиневиневина выповышення почения выповывания почения выповывания почения выповывания почения выповывания высования выповывания выпования выпования выпования выпования выпования выпо
Subject:	Goldline International Inc		
	100 WILSHIRE BLVD FL 3	* * * * * * * * * * * * * * * * * * *	
	Santa Monica	State/Prov:	California
	904011189	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8274653
Ext:		**************************************	
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Mangiapane	Title:	**************************************

Record # 14 of 16	6 / Consumer Sentinel Network Complaints		
Reference	8570329	Originator	
Number:		Reference	
		Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Consumer is calling for his parents. He has a c	omplaint against	Goldline International, Consumer states that
	his parents has invested about \$230,000 in rar	e gold coins and pa	aper certificates only worth \$115,000. He states
	that Goldline International has also tried to g	et his parents to pa	y \$70,3000 on a certificate that they already
	paid. Consumer has a fax# on Goldline Intern		
	Consumer also has documentation his parents		oldline international available upon request.
<u></u>	His parents have no work ph or e-mail address		C
Entered By:	SCRAWFORD	Entry Date:	7/7/2006
Updated By:	ABANKS	Updated Date:	7/12/2006
Complaint	TOLL FREE NUMBER AND CONSUMER	Product Service	Invest: Art\Gems\Rare Coins
Source:	SENTINEL	Code:	
Amount	\$300,300.00	Amount Paid:	\$230,000.00
Requested:		**************************************	
Payment	Other Payment Method (Note in Comments)	Agency	Phone
Method:		Contact:	
Complaint		Transaction	5/1/2005
Date:	 	Date:	#11/41/141/141/141/141/141/141/141/141/1
Initial Contact:	Phone	1	Phone: 800/888 number
		Response:	AND AND THE WAY OF THE PARTY OF
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:			
Dispute with	; ; ;	Dispute with	
Credit Bureau?:		Credit Bureau	
UNUMARKATOR OF THE TOTAL OF THE		over 45 days?:	
ļ		sumer	
Complaining Company/Org.:			
	; [b)(6)	Last Name:	[b)(6)
i ii se i taine.			
Address 1:		Address 2:	C
£	Nelson (b)(6)	State/Prov:	
ZIP:			UNITED STATES
Home Number:	Circle Control of the	Work Number:	
Fax Number:		Ext:	
Email:	}	Age Range:	$80\mathrm{and}Over$
Complaining	} 80		
Company/Org.:	(5)(6)	T	(b)(6)
1 1100 1401110.		Last Name.	
Address 1:		Address 2:	
	SanDiego	State/Prov:	
ZIP:	(b)(6)		UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	<u> </u>
Email:	(b)(6)	Age Range:	40 - 49
	Sul	oject	
Subject:	Goldline International	~~ ~~	
Address:	\$		
City:	1	State/Prov:	
ZIP:		Country:	MARATIC AND
Email:		URL:	
Area Code:		Phone Number:	
Ext:	\$		
Representative	ł Richard Reis	Title:	
	Maury Wasseman	}	

Record # 15 of 16	Record # 15 of 16 / Consumer Sentinel Network Complaints				
Reference	7873613	Originator			
Number:		Reference			
		Number:			
Language:		Contact Type:			
	Consumer	DNC?	İ		
Comments:	(Product Name: gold) He called,i expressed m	y being a quadrapl	egic, the recent passing of my dad, and		
	proceeeds enabling me to first purchase \$5,00	00 worth and then a	s much as \$ 10,000.We spoke of 60 coins		
	Well, on the 14 th of March i got the confirmati				
	That's crazy !!! I want the rest of my gold or m		gr. 11 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1		
Entered By:	UHART	Entry Date:	3/21/2006		
Updated By:		Updated Date:			
} '	PUBLIC USERS - CIS	1	nvest: Art\Gems\Rare Coins		
Source:		Code:			
Amount		Amount Paid:	\$5.00		
Requested:					
Payment	Cash	Agency	Internet		
Method:	A LA CARACTER AND	Contact:	2 10/2006		
Complaint	3/19/2006 }	Transaction Date:	37472000		
Date:	postantintententententententententententententen	Initial	\$ \$ \$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		
Initial Contact:	Prone	Response:			
Ot-Aut-(Dule)			Deception/Misrepresentation		
{.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	FTC Act Sec 5 (BCP)	Law violation.	2000pt017111110p100011011011		
Topic:	} ************************************	Dispute with	\$		
Dispute with Credit Bureau?:	1V	Credit Bureau			
Cledit Buleau : .		over 45 days?:			
	Con	sumer			
Complaining					
Company/Org.:					
First Name:	b)(6)	Last Name:	(b)(6)		
Address 1:		Address 2:			
City:	van nuys	State/Prov:	California		
ZIP:	b)(8)	Country:	UNITED STATES		
Home Number:		Work Number:	disabled		
Fax Number:		Ext:			
Email:	(b)(6)	Age Range:			
	<u>rva arawatanan Jananan Naraka</u>	bject	\$ _{\$\$\$} \$		
Subject: Goldline International Inc					
<u></u>	100 wilshire bl 3rd fl santa monica	.,			
£	Santa Monica	State/Prov:	California		
ZIP:	}		United States		
Email:		URL:	di.L. Landson, anger and a state to a sanger and a state to a sanger and a sanger a		
Area Code:	4	Phone Number:	827-4653		
Ext:	ARRITANDO CONTRACTOR DE CONTRA		\$		
	erry germano germano	Title:			
Mepresentative	Jerry Germano dermano	}			



Record Details

P Consumer Sentinel Network Complaints

Record #1 of 16	/Consumer Sentinel Network Complaints		
Reference	25656422	Originator	
Number:	} } } 5	Reference	
TO THE POST OF THE	\$ 	Number:	
Language:	Énglish	Contact Type:	Complaint
Source:		DNC?	N
Comments:	MAIL: Consumer didn't rov the coins that he thought he was buying, but when he called the company to return		
	them, they offered to buy them back at a muc		y
Entered By:	LKILPRATRICK	Entry Date:	3/8/2010
Updated By:	}	Updated Date:	
,	TOLL FREE NUMBER AND CONSUMER	1.	Invest: Art\Gems\Rare Coins
}	SENTINEL	Code:	
Amount	\$736.00	Amount Paid:	\$736.00
Requested:			
	Not Reported	Agency Contact:	Mail
Method:	2 6 6 6 4 6		
Complaint Date:	33/8/2010 }	Transaction Date:	
	Initiated Contact		Phone: other
initial Contact:	I Ifiliated Comact	Response:	PHONE. Other
Statute/Rule	FTC Act Sec 5 (BCP)		Deception/Misrepresentation
Topic:	TO ACCORD (DOT)	Law violation.	Оссориолинаторгозописион
Dispute with	} 5x.1	Dispute with	\$NI
Credit Bureau?:	} } !	Credit Bureau	
		over 45 days?:	
	Cor	sum er	\$
Complaining	*}************************************		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Company/Org.:	,		
First Name:	b)(6)	Last Name:	6)(6)
Address 1:		Address 2:	
City:	Gainesboro	State/Prov:	Tennessee
ZIP:	b)(8)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:	constanting	Ext:	
Email:		Age Range:	
	Sı	ıbject	
Subject:	Goldline International Inc		
Address:			
City:		State/Prov:	
ZIP:	;	Country:	
Email:		URL:	
Area Code:		Phone Number:	
Ext:			
Representative		Title:	
Name:		3	

Record # 16 of 1	6 / Consumer Sentinel Network Complaints)	
Reference	7482640	Originator	1
Number:	1	Reference	
		Number:	
Language:	·	Contact Type:	
	Consumer	DNC?	1
	that they called consumer offering a gold coir days they offered, but when she did, they gan did some research, and the coin is only worth factics.	n for \$36000. Consul ve her a hard time, a n \$20000. Consumer	· ·
Entered By:	JDIXON	Entry Date:	1/18/2006
Updated By:		Updated Date:	
•	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Shop-at-Home\Catalog Sales
Amount Requested:	\$32,000.00	Amount Paid:	\$4,000.00
Payment Method:	MasterCard Credit Card	Agency Contact:	Phone
Complaint Date:		Transaction Date:	12/15/2005
Initial Contact:	Phone	Initial Response:	Answer cold call
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Other Deception or Abuse (note in
			comments) TSR: DNC: Other (Denying or Interfering, List Misuse)
Topic:	1 1 1 1 1		
Dispute with	1	Dispute with	
Credit Bureau?:) } }	Credit Bureau over 45 days?:	
	Col	sumer	<u></u>
Complaining			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Company/Org.:	, , ,		
First Name:	(b)(6)	Last Name:	b)(6)
Address 1:		Address 2:	
City:	Tucson	State/Prov:	Arizona
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:	Trace of the second	Ext:	
Email:	(b)(6)	Age Range:	70 - 79
Complaining	2/13/00000000000000000000000000000000000	······································	+ <u>++++++++++++++++++++++++++++++++++++</u>
Company/Org.:			(EVP)
First Name:	(6)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
	Forest Lake	State/Prov:	
ZIP:	b)(6)	~~~ ```````````````	UNITED STATES
Home Number:	***************************************	Work Number:	0(6)
Fax Number:	i b)(6)	Ext:	
Email:		Age Range:	30 - 39 ************************************
	·	ubject	
Subject:	Goldline International		
Address:			NATIONAL DESCRIPTION OF THE PROPERTY OF THE PR
City:		State/Prov:	
ZIP:		Country:	
Emall:		URL:	
Area Code:	800	Phone Number:	8274653
Ext:			



Record Details

${\stackrel{{}_{\sim}}{ extstyle {\cal P}}}$ Consumer Sentinel Network Complaints

Number:	26371867		Originator Reference Number:	1	
Language:	English		Contact Type:	Complaint	
	Consumer		DNC?		
Comments:	am a over the road truck driver, a shipment of coins ,per insurgence regulations was returned to gold line. now several attempts according to gold line have been returned also, they keep saying that they need more secure to resend, now after all the things per there requests. I still do not have the product i ordered over a year go, the for your help in getting either the money returned or the coins that were ordered PS9000: Buying investment coins, gold and silver Other-Other Update				
Entered By:	FTCCIS-FTCUSE	R	Entry Date:	5/6/2010	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Updated By:	CRSS\pwilliamso	П	Updated Date:	5/10/2010	
Complaint Source:	PUBLIC USERS	- CIS	Product Service Code:	Invest: Art\Gem	s\Rare Coins
Amount Requested:	\$650.00		Amount Paid:	\$650.00	
Payment Method:	Bank Account De	bit	Agency Contact:	Internet	
Complaint Date:	?		Transaction Date:	4/10/2009	
Initial Contact:	I Initiated Contact		Initial Response:	Phone: 800/888	number
Statute/Rule:	FTC Act Sec 5 (BCP)		Law Violation:	Never Received	Merchandise
Topic:			Dispute with Credit Bureau?:		
Dispute with Credit Bureau - Responded?:			Dispute with Credit Bureau - Resolved to Satisfaction?:		
*** *** ** * * * * *******************	£		Consumer	, , , , , , , , , , , , , , , , , , ,	WhV #W.M. W. I also V lead to V lead
Complaining	***************************************		O VII O VIII O VII		
Company/Org.:	b)(8)			o)(6)	1
riist Name:	ex(e)		Last Name:		
Address 1:	<u> </u>	***************************************	Address 2:		
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Phoenix	Y	State/Prov:	Arizona	
ZIP:	(b)(d)		Country:	UNITED STATE	S
lome Number:			Work Number:		
Fax Number:	EN/OCORDO DUDINO	rg.::::::::::::::::::::::::::::::::::::	Ext:		The second secon
Email:	b)(6)		Age Range:	50 - 59	
		renon communication	Subject		
	Goldline International Int.				
Address:	1601 Cloverfield E	Blvd. 100 S. Towe	ſ		
<b>5</b> :4	Santa Monica		State/Prov:	California	

ZIP:	90404	Country:	United States
Email:	]glickman@goldline.com	URL:	goldline.com
Area Code:	877	Phone Number:	3762646
Ext:			
Representative	arry Glickman	Title:	account ex
Name:	5 3 3 3		

Record #9 of 11	/ Consumer Sentinel Network Complaints			
Reference	25986340	Originator	}	
Number:		Reference	) 	
		Number:		
Language:	English	Contact Type:	Complaint	
Source:	Consumer	DNC?	N	
	wanted to purchase precious metals for retirer			
	Maple Leaf coins only. Arthur insisted that I buy French 20 Franc. He would not relent. He told me lies, which were later confirmed with several gold experts that I found. These experts are not into selling gold but know			
	were later committed with several gold experts to about gold. But before I discovered the truth, I describe the control of the			
	some of these 20 Franc at today's gold prices,			
	hand, has increased by \$265. Now something i			
	unethical and they will push and do whatever to			
	never recommend them to anyone PS9000: p	recious metals Oth	ner-Other Update	
Entered By:	FTCCIS-FTCUSER	Entry Date:	3/31/2010	
Updated By:	CRSS\pwilliamson	Updated Date:	4/1/2010	
Complaint	PUBLIC USERS - CIS	Product Service	nvest: Art\Gems\Rare Coins	
Source:		Code:		
	\$60,507.00	Amount Paid:	\$60,507.00	
Requested:				
_	Wire Transfer - Other	Agency	Internet	
Method:	] 	Contact:	4 (4 = 10000	
Complaint Date:	3/3 1/2010	Transaction Date:	171572009	
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Initiated Contact		Phone: 800/888 number	
		Response:		
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation	
Topic:	TALLICA DE LA CARTA DEL CARTA DE LA CARTA DE LA CARTA DEL CARTA DE LA CARTA DEL CARTA DE LA CARTA DEL CARTA DE LA CARTA DEL CARTA DE LA CARTA DE LA CARTA DE LA CARTA DE LA CARTA DEL CARTA DEL CARTA DEL CARTA DEL CARTA DEL CARTA DE LA CARTA DEL CARTA DE	Dispute with	N	
		Credit		
		Bureau?:		
Dispute with		Dispute with		
Credit Bureau - Responded?:		Credit Bureau - Resolved to		
Responded :.		Satisfaction?:		
7.000.000.000.000.000.000.000.000.000.0	Cons		} //	
Complaining {				
Company/Org.:			NA PASA PARA PARA PARA PARA PARA PARA PAR	
First Name:	(b)(8)	Last Name:	(6)	
Address 1:		Address 2:	B VVIII 181 1 2 VAN 1 NATS AA ON 13 MAN AA ON 14 MAN AA O	
City:	Medford	State/Prov:	Oregon	
ZIP:)(6)	Country:	UNITED STATES	
Home Number:		Work Number:		
Fax Number		Ext:		
Email (Age Range:	50 - 59	
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Sub	ject	CHRIBANI HARRI A MURBANI ANTARANA MARANAKAN PARAMANAN ARAKANAN KANTARAN MARANAKAN KANTARAN MARANAKAN KANTARAN	
Subject:	Goldline International, Inc.			
Address:	1601 Cloverfield Blvd. 100 South Tower			
City:	Santa Monica	State/Prov:		
ZIP:	90404	Country:	United States	
Email:		URL:	www.Goldline.com	
Area Code:	800	Phone Number:	8274653	
Ext:	6520			
Representative	Arthur Schwartz	Title:	Account Executive	
Nam e:				

Record # 11 of 11	t / Consumer Sentinel Ne	etwork Complaints		
Reference	25656422		Originator	
Number:			Reference	
			Number:	
Language:	English		Contact Type:	Complaint
Source:			DNC?	N
Comments:	MAIL: Consumer didn't ro	v the coins that he th	ought he was buyir	ng, but when he called the company to return
	them, they offered to buy			, , , , , , , , , , , , , , , , , , ,
Entered By:	LKILPRATRICK		Entry Date:	3/8/2010
Updated By:			Updated Date:	
	TOLL FREE NUMBER AN	ND CONSUMER		Invest: Art/Gems/Rare Coins
	SENTINEL		Code:	
Amount	\$736.00		Amount Paid:	\$736 00
Requested:				
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Not Reported		Agency	Mail
Method:			Contact:	
Complaint	3/8/2010		Transaction	}
Date:			Date:	
Initial Contact:	I Initiated Contact		Initial	Phone: other
			Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)		Law Violation:	Deception/Misrepresentation
Topic:		***************************************	Dispute with	N
·			Credit	
	; ; ; ; ;		Bureau?:	
Dispute with			Dispute with	•
Credit Bureau -	***************************************		Credit Bureau -	•
Responded?:			Resolved to	
			Satisfaction?:	}
Consumer				
Complaining				
Company/Org.: First Name:	(b)(6)		T	(b)(6)
i ii St Naint.			Last Name:	
Address 1:			Address 2:	Tanage upractice codes
ZIP:	Gainesboro		State/Prov:	<u> </u>
	*A**		·÷	UNITED STATES
Home Number:			Work Number:	<b></b>
Fax Number:			Ext:	
Email:			Age Range:	\$774477447844784478447844784478447844784
	· · · · · · · · · · · · · · · · · · ·		oject	
Subject:	Goldline International Inc			
Address:				
City:			State/Prov:	) 
ZIP:			Country:	) 
Email:			URL:	,
Area Code:			Phone Number:	
Ext:				
Representative	,		Title:	
Name:				

## Do Not Call Complaints

Record #3 of 11	/ Do Not Call Complaints		
Reference Number:	26142951	ls Phone in Registry?:	Y
Complaint Date:	4/14/2010	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	4/9/2010	Transaction Time:	12:00:00 AM
Existing Business Relationship?:	No	Pre-recorded message?:	No
Requested entity to stop calling?:			
Comments:		**************************************	
		Consumer	LEN THE
First Name:		Last Name:	Not Provided
Address 1:		Address 2:	
City:		State/Prov:	
ZIP:		Phone Number:	<b>(b)(6)</b>
	A.,	Subject	
Company Name:	Goldline Intl	State:	California
Country Code:	And the case case case case case case case cas	Phone Number:	(310) 587 1423

Record #5 of 11	/ Do Not Call Complaints		
Reference Number:	26081464	ls Phone in Registry?;	Y
Complaint Date:	4 <i>/</i> 9/2010	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	4/9/2010	Transaction Time:	4:00:00 PM
Existing Business Relationship?:	No	Pre-recorded message?:	Yes
Requested entity to stop calling?:	No		
Comments:			
		Consumer	
First Name:		Last Name:	Not Provided
Address 1:		Address 2:	
City:		State/Prov:	Massachusetts
ZIP:		Phone Number:	0.00
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		Subject	
Company Name:	Goldline International	State:	California
Country Code:		Phone Number:	(310) 587 1423

	and the state of t
Troutes !	The Carlotte Countries on